

SOLUTION BRIEF

CAPAONE RELIABILITY



DESCRIPTION

CapaOne Reliability collects important information from the Windows eventlogs on the pc clients. The logs are then analyzed and categorized by severity and type.

Drilldown functionality to view the events by e.g. a specific application or type on a timeline – or all the way down to view logs from a single client.

The events are being collected from all pc clients and stored in the database for analytics and trend spotting.

Reliability supports all deployment products - including CapaInstaller, SCCM and Intune.

ADVANTAGES

- Easy to collect information from clients regarding applications and their state
- Data is stored in the cloud for analysis and categorization all the time
- Identify changes in reliability when updating drivers or applications
- View trend data or single client information on the ready-made dashboards
- Identify poor applications or OS performance on clients to keep users happy and productive
- Out of the box reports

KEY FEATURES

- **Spend less time troubleshooting** - See and find the reliability issues with the reliability index score for faster troubleshooting
- **Get insights** - See all your endpoints from a birds-eye perspective and, in seconds, reveals endpoints where the user has problems with reliability
- **Find and conclude** - When seeing reliability issues, you can find similarities by searching all endpoints for similar problems
- **Deep dive** - All events from endpoints with adherent to reliability have been collected, so you have more data for deep inspection to find the right cause
- **Inventory** - A complete inventory is collected from endpoints, so you have all the information needed to find common issues based on hardware or software
- **High quality software and support** - Technical support is offered in danish and english by our own experts. The product is designed and developed in Denmark by developers from CapaSystems A/S.

HOW IT WORKS

High productiveness is vital for all companies.

End users can work without interruptions by poor application or OS performance, which is an essential part of achieving this.

With **Reliability**, you get insight into the end-user workspace's performance and the power to pinpoint where to optimize.

Combined with, e.g., CapaOne features you can correct issues to ensure happy and productive endusers.

Pinpointing anomalies and security threads

- anything out of the ordinary
- abnormal behaviours

AdminOnDemand supports all deployment products - including CapaInstaller, SCCM and Intune.

