CapaServices

CAPASERVICES

SOLUTION BRIEFS

CONTAINS FOLLOWING SOLUTION BRIEFS :

- CapaDrivers Solution Brief

- CapaWinUpgrade Solution Brief

- CapaPacks Solution Brief

- CapaImages Solution Brief

- CapaFactory Solution Brief

- BitLocker Solution Brief

DESCRIPTION

CapaServices are standard solutions that adds value to your Windows environment. The solutions are developed and maintained by CapaFactory Team and are fully supported by CapaSystems Customer Services at no extra cost.

CapaDrivers continuously scans for the latest driver packages.

CapaWinUpgrade makes it easy and transparent to install feature upgrades for Windows 10.

CapaPacks from CapaSystems makes it easy, inexpensive and safe for you to constantly be up to date with the security updates.

CapaImages are the fastes way to an always updated Windows Image.

CapaFactory – because the ressources in the IT department can be used more appropriately.

Drive encryption using **BitLocker** is an easy and secure way of protecting data.

SOLUTION BRIEF

CAPADRIVERS

DESCRIPTION

CapaDrivers makes it easier than ever to install drivers on new computers and update drivers on existing computers.

The service supports more than 92% of the models of the biggest hardware manufacturers that are less than 5 years old.

You no longer need to download and integrate manufacturers' driver packages yourself when your company gets new hardware models.

All you need to do is unpack the computer out of the box and PXE boot it with CapaInstaller

Updated hardware drivers give you:

• better security

• better functionality

• better performance

ADVANTAGES

• Quick and easy support of new hardware models

• No need for vendor-specific driver update software

• Option to run a check of which computer models are supported by CapaDrivers prior to updating

• Logging of changes to ensure easier troubleshooting

• Identical driver versions for identical hardware, which makes troubleshooting easier

• Continuous update of driver content packages

• Automatic maintenance of the service via Cloud Updater

• Access to specialist support at no extra charge

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- **Scanning** - It is possible to check if a hardware model is supported and if the newest driver content package exists in CapaInstaller before initiating the update.

- **Driver installation** - Drivers can be installed for the first time via packages or during OS roll-out via Windows PE.

- **Driveropdatering** - Drivers can be updated via packages. There are various packages and settings that make it possible to determine how the update should go.

- **Custom content pakker** - If the driver package that is offered by the manufacturer does not contain the drivers tou require, you can build your own driver content packages.

- **Windows 11** - Support for both Windows 10 and Windows 11.

- **Cloud Updater** - Provides an opportunity to automatically download and import relevant driver content packages from CapaOne.

- **Set and Forget** - Once CapaDrivers is implemented, you no longer need to spend time on manual workflows for the installation and update of hardware drivers.

CAPASERVICES

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THIS IS HOW IT WORKS

At CapaSystems, we have developed an "engine" that continuously scans for the latest driver packages from the biggest manufacturers — Lenovo, Dell, Microsoft and HP.

Manufacturers' driver packages are downloaded and automatically converted into driver content packages.

The Cloud Updater package makes sure to download and import relevant driver content packages to your CapaInstaller installation.

CapaDrivers automatically matches your hardware models to the corresponding driver content package before the driver update starts.

Once the driver update is complete, the solution logs which drivers are updated

"We always keep our drivers up to date — this patches up vital security flaws, ensures stability and provides far better performance."

"Many drivers come with the Windows version. Our experience is that our computers get sluggish and unstable if we do not update their drivers after updating Windows."

Søren Dahl Nielsen,
Deployment Specialist,
Niras

SOLUTION BRIEF

CAPAWINUPGRADE

DESCRIPTION

CapaWinUpgrade makes it easy and straightforward to install new feature upgrades for Windows 10.

You no longer have to spend time downloading and preparing installation files from Microsoft — CapaWinUpgrade does this automatically for you.

CapaWinUpgrade also provides the option for a controlled upgrade of selected computers. Most of the other solutions on the market are not offering this.

By always keeping your operating systems up to date, you plug significant security holes, while at the same time safeguarding support for the newest hardware and enjoying the newest functionality.

CapaWinUpgrade has been designed and developed by our own specialists. It contains tried and tested high-quality software and content packages and is of course supported by CapaSystems' Customer Service.

ADVANTAGES

- Simple Windows 10 upgrades
- Time-saving solution that also can be used in the future
- Option for keeping earlier customizations and tailored programs
- Option to check which computers are supported by the new feature upgrade before upgrading
- Language packages are managed automatically during upgrade
- Old installation files and temporary data are subsequently removed
- Complete overview and history of all computers. Which ones can be and which ones have already been upgraded
- Content packages with the newest installation files are downloaded automatically, as needed
- Designed and developed by CapaSystems' own specialists
- Supported by CapaSystems' Customer Service.

CapaSystems
...because time matters

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HVAD ER EN CONTENT-PAKKE?

A content package is a computer package that exclusively contains data that is used by other computer packages.

Therefore, content packages cannot be installed on their own and are always disabled.

We have opted to place data in content packages because this way we can use the same technology for managing data as regular computer packages do.

At the same time it is obvious for our customers where the data is located.

Dan Svendsen
Technical Program Manager, CapaSystems

THIS IS HOW THINGS WORK

CapaSystems has developed an "engine" that automatically updates the content packages for the service with the newest Windows builds and patches. CapaWinUpgrade automatically detects which content packages should be used, and our Cloud Updater subsequently downloads the newest relevant content packages.

Before the upgrade runs, CapaWinUpgrade ensures that the newest content package will be used. This way, we make sure that we always use fully updated installation files.

When the feature upgrade is done the service cleans up after itself and logs relevant information.

"In spring 2021, we upgraded 1,500 computers located in 250 shops all over the country.It would have taken us many months to upgrade the computers manually.The CapaWinUpgrade service shortened this time to one month while ensuring a success rate of over 95%. It is unbelievable how much time we have saved."

Tobias Sonne Nielsen
IT consultant, EDC

SOLUTION BRIEF

CAPAPACKS

DESCRIPTION

The combination of CapaPacks and CapaInstaller puts you in the driving seat when it comes to security, creation and deployment of software packages.

With CapaPacks you can skip the daily monitoring for new versions, security updates and patches for standard software, and you can completely avoid the time-consuming task of preparing downloaded software for deployment.

SECURITY UPDATES

During the last few years the number of issued security patches has escalated. A conservative estimate is that at least once a week there is a need for updating one or more standard software applications. Monitoring and managing new releases has become a time-consuming task. CapaSystems monitors releases of new versions, updates and patches for you and ensures that you are informed as soon as they are ready for download.

ADVANTAGES

PREPARATION FOR DEPLOYMENT

Preparing downloaded software for deployment can be timeconsuming. Because it is impossible to predict when vendors will release new versions, updates or patches, many customers find that their software is not always fully up-to-date. CapaPacks gives you access to downloading pre-prepared software packages whenever a vendor releases a new version, update or patch.

YOUR ACCESS TO STANDARD SOFTWARE

CapaPacks for CapaInstaller makes it easy, cheap and safe for you to be up-to-date with the security updates and patches for your standard software.

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CAPAPACKS LETS YOU

- *Be sure that your standard software has all necessary security updates.*

- *Save time and resources on packaging of downloaded software.*

- *Improve control of your installed standard software versions.*

- *Get all the benefits of CapaInstaller, such as log-based error handling.*

- *Feel confident that all user settings are taken care of*

DELIVERY RESULTS

CapaPacks for CapaInstaller is available on a website from which you download pre-prepared standard packages. Packages are created and thoroughly tested by experienced CapaSystems consultants who know and understand the needs of end-users as well as CapaInstaller administrators.

CONSULTANT SERVICES

Which packages are available?
At least 60 standard packages are available from the website. Depending on the user feedback and the requests we get, further packages will be added

Some of our standard packages:
- Adobe Flash Player
- Adobe Reader
- .net framework
- PowerPoint Viewer
- ISS Script XX
- Oracle Java

The complete list of packages is available here:
www.capasystems.com/services/capapacks/

Get started
For further information – contact
Sales on tel.: +45 7010 7055
Email: sales@capasystems.com

SOLUTION BRIEF

CAPAIMAGES

DESCRIPTION

The large amount of security patches and new builds has increased over the years. This has raised a constant need to update Windows images, which is a time-consuming task. The constant need for updating the Windows OS Images has become a timeconsuming task.

The combination of CapaImages and CapaInstaller puts you in the driving seat when it comes to secure security.

With CapaImages you can skip the monthly security update of your images and let CapaSystems handle that. It is always the latest version of Windows 10 (e.g. 1809) that is kept up to date. All images are 100% hardware-independent, created in a virtual environment and built in workgroup, thus there are no traces of domain policies or similar settings.

ADVANTAGES

- Be sure that your Windows Images have all necessary security updates

- Save time and resources on preparing and creating new images

- Download pre-prepared standard images from a website where CapaImages for CapaInstaller are available

- Images are created and thoroughly tested by experienced CapaSystems consultants who know and understand the needs of end-users as well as CapaInstaller administrators.

- Free Support

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SOLUTION BRIEF

CAPAFACTORY

CapaFactory is our way of ensuring optimum execution of one of the IT department's most important tasks. Using CapaFactory Customer Service you can now order customized software packages - easy accessible.

By using CapaFactory, you are guaranteed high-quality software packages as the CapaFactory Team consists of some of Denmark's best IT specialists.

HIGH QUALITY:

- Easy ordering of software packages online via CapaFactory Customer Service

- Easy template to fill out specific standards

- Before the task is initiated, the CapaFactory Team will inform you of the price and delivery time

- The CapaFactory Team will make the package

- Thoroughly tested software package delivered directly for download

CUSTOMIZED SOFTWARE PACKAGES FROM CAPA-FACTORY

You needn't worry about whether

- one of the IT department's most important software management tasks is being solved optimally

- you have the right knowledge internally when the issue at hand is software packaging

- you provide a stable, productive and secure, digital working platform/station to your users

CapaFactory is our way of ensuring optimum execution of one of the IT department's most important tasks.

The consultants in our CapaFactory Team has extensive experience in software packaging and now provides it as a service that is easily accessible and easy to order..

CAPAFACTORY

Benefits of CapaFactory:

- *Customized software packages on demand*

- *High-quality software packages – designed by experienced employees from CapaFactory Team*

- *Short waiting time as software packages are now ordered directly via CapaFactory Customer Service*

- *Delivery of thoroughly tested software packages based on your standards*

- *An ever-functional IT environment – stable, productive and secure*

By using CapaFactory, you are guaranteed high-quality software packages as the CapaFactory Team consists of some of Denmark's best IT specialists.You can therefore spend your time on your IT business while we spend our time on the tedious and sometimes quite time-consuming tasks.

Through the years, CapaSystems has focused on creating software packages for our customers – be it standard packages for the most common third-party software delivered in an easy and manageable way via CapaPacks – or custo-mized software packages that fit the customer's specific IT environment.

CapaFactory targets those customized software-packages that can now be ordered via CapaFactory Customer Service and that are created by the Capa-Factory Team which solely focuses on this area.

CapaServices

SOLUTION BRIEF

BITLOCKER

DESCRIPTION

We have created a service consisting of four elements

• Quality assurance: Are your systems ready for the implementation of BitLocker?

• Easy encryption of all drives

• Easy encryption of all drives if necessary

• Feature for monitoring and reporting the encryption status at single-machine level

Implementation is carried out without disturbing users while working – and you won't have to bother with multiple tools when managing IT operations.

With CapaInstaller, you won't have to install additional servers or agents in order to get this essential security tool up and running, and the service can easily be customised to support clients that aren't within your domain.

ADVANTAGES

• Popular and well-documented technology

• Built-in integration with Active Directory (GPO support and key backup)

• Recovery Key is saved in Active Directory and easily retrieved

• Free built-in tool in Windows 7, 8 and 10

• Minimum impact on performance (2-3%, according to multiple forums)

• Full drive encryption

• No user impact with Trusted Platform Module (TPM)

• Command line based management tools

• Free Support

Get a more secure client platform by fully utilising the BitLocker security tool.

Increase security even further by using the additional security settings, e.g. Secure Boot.

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